

National Internet Exchange of India

121-123, Ansal Tower, 38, Nehru Place,

New Delhi – 110019

To,

Due Date & Time of receipt of quotation: -11th March, 2008 by 3 PM

Venue: NIXI, 121-123, Ansal Tower, 38, Nehru Place, New Delhi

Date and time of opening: -11th March, 2008 after 3.30PM

Venue: NIXI, 121-123, Ansal Tower, 38, Nehru Place, New Delhi

Subject: Invitation of Bids for purchase of Servers

On behalf of the National Internet Exchange of India, sealed tenders are invited from the reputed and well experienced Suppliers and authorized reseller/ selling agent/ distributor for supply of items as per attached Annexure I.

GENERAL TERMS & CONDITIONS

- 1) Bids should be valid for a minimum period of ninety days after the due date.
- 2) The bidder should have a minimum turnover of Rs. 10 crore consecutively in the last two financial years from IT hardware sales. Also, it should have executed at least one purchase order worth more than Rs. 10 lac for Servers. Proof of the same needs to be submitted.
- 3) Quotations should be submitted in two separate sealed covers. First Cover indicating "COVER FOR TECHNICAL BID" should consist of only technical specification of the items offered along with make, model, literature, pamphlets, drawing and the Certificate about being the Authorized Representative etc. This cover should include complete technical specification, make model name of supplier/manufacturer and commercial terms of the equipment/items offered. Price column in this cover should be kept blank. EARNEST

MONEY (as mentioned in Annexure III) SHOULD ALSO BE SUBMITTED IN THIS COVER i.e. along with the technical bid.(see para 14 : evaluation criteria for further documents required of in the Technical Bid).

Second cover indicating “COVER FOR PRICE BID” should include the same details of first cover and also price details (see Annexure II). Both Covers should be kept in a Third sealed bigger cover. This cover addressed by name to the officer signing this inquiry should be submitted before the due date and time.

4) Envelope should bear the inscription as follows:

“Quotation for the supply of Servers”

- 5) The bids must reach NIXI on or before the due date i.e. 11th March,2008 by 3 PM. Bids received after due date and time are liable to be rejected. In the event of due date being declared a Holiday by NIXI, the date for submission of the bids will be in following working day at appointed time and venue. Bids shall be opened on the same day at 3-30 PM in the presence of Bidders, who are present.
- 6) The rates should be quoted in Indian Rupees for delivery and installation at the premises indicated in the Annexure III. All prices should be fixed and should not be subject to escalation of any description. The rates must be inclusive of all taxes, freight, transportation, packing, forwarding, handling etc.
- 7) Complete Technical Details along with make, model, number complete specification, pamphlets, and literature of the systems highlighting the special feature of their offer should be supplied along with the quotation. It must be specifically mentioned whether quotation is strictly as per tender specification/conditions. If not, deviations must be spelt out specifically. In the absence of this the quotation will be rejected.
- 8) Please give the Registration number of the firm along with the CST No./VAT No. allotted by the Sales Tax authorities in your quotation.
- 9) NIXI reserves the right to accept or reject any bid or cancel the tender proceeding without assigning any reason whatsoever.
- 10) Incomplete quotations are liable to be rejected.
- 11) Bidder shall sign all pages of quotation.
- 12) In case of any discrepancy between rate mentioned in the figures and words, the later shall prevail.
- 13) Full payment shall be made by the purchaser on receipt, satisfactory installation, commissioning, testing and acceptance of the equipment as well as receipt of pre receipted bill in triplicate. Details of payment schedule are mentioned in Annexure.
- 14) Evaluation Criteria:
 - (a) Bidders are required to quote for all the items of the tender failing, which their bid shall be treated as unresponsive. Duly

constituted committee shall first open and evaluate Technical Bids only. Price bids for only those bidders shall be opened whose technical bid is found to be in order as per tendered specification/conditions. Technical bid MUST include the following

- (b) Bidder should provide the customer list with contact details where these products have been earlier installed by them.
- (c) The Bidder should be ISO 9000 certified. Copy of valid certificate must be enclosed. Please note that ISO certificate should be in the name of Bidder. Certificate in the name of any other entity will not be acceptable.
- (d) Bidder should justify their ability to provide support in all 9 NIXI locations. Bidder should also provide the contact details with address of local offices in these locations.
- (e) The bidder must either be an OEM Vendor (manufacturer) of the servers OR must be an authorized priority partner of the manufacturers for this bid. Letter from the manufacturer supporting the installation in NIXI should also be submitted in case the manufacturer is not directly bidding.
- (f) Please refer to Annexure -3 regarding 3-3-3 year onsite warranty with 8 hrs resolution time. The bidder must attach (in the technical envelop) a letter from OEM regarding compliance with this resolution time.
- (g) Bidder should provide single point contact for fault reporting and also include escalation matrix.

15) The purchaser may waive any minor infirmity or seek any clarification, if so desired.

16) NIXI may or may not procure all the items. It also reserves the right to increase or decrease the quantity of items.

17) INSPECTION

The purchaser or its representative shall have the right to inspect or to test the items to confirm their conformity to the ordered specifications. The supplier shall provide all reasonable facilities and assistance to the inspector without any charges to the purchaser. In case, any inspected or tested goods fail to confirm to the ordered specifications, the purchaser may reject them and supplier shall either replace the rejected goods or make all alternative necessary to meet specification required free of cost to the purchaser within the specified delivery schedule

18) EARNEST MONEY DEPOSIT:

(i) Each quotation must be accompanied with Earnest Money Deposit mentioned in the Annexure III, which shall be in the form of Demand Draft/Pay order in name National Internet Exchange of India, New Delhi. Quotations received without Earnest Money deposit are liable to be rejected. Earnest Money is liable to be forfeited and bid is liable to be rejected, if the tenderer withdraws or amends, impairs or derogates

from the tender in any respect within the period of validity of the tender.

(ii) The earnest money of all the unsuccessful tenderer will be returned as early as possible after the expiration of the period of the bid validity and after issue of the purchase order. No interest will be payable by the purchaser on the Earnest Money Deposit.

(iii) The earnest Money of successful bidder shall be returned after satisfactory installation, commissioning, testing and acceptance of the equipment.

19) WARRANTY ON SITE

As per details given in the Annexure III. It will be counted after installation and acceptance.

20) DELIVERY PERIOD

The Bidder must be in a position to supply the ordered items on very short notice. However, in any case, the delivery shall require to be completed within delivery period specified in the Annexure III. In case the supplier fails to deliver the items within stipulated delivery period, NIXI may recover Liquidated Damage as per clause 21, cancel the purchase order and forfeit the Performance Security.

21) LIQUIDATED DAMAGE

If the supplier fails to deliver any or all of the goods within the period specified in the purchase order, the purchaser shall without prejudice to its other remedies, deduct as liquidated damage 1.5% of the price of the delayed goods for each and every week (part of the week shall be considered as full week) subject to maximum of 7.5% of the delayed supply value and the same shall be deducted from the bill(s) or any other payment due to the party.

22) All disputes are subject to the jurisdiction of courts in the National Capital Territory of Delhi and Agreement will be governed by and be construed in accordance with the laws of India.

Yours faithfully,

Annexure –I

A) Server for Node Locations (9 nos)

CPU Types	5120,1.86 ,FSB: 1067MHz
CPU sockets min. , max	The server should be expandable upto 2 physical processor sockets
CPU Cache (L2)	4MB shared L2 (Woodcrest)
ECC memory, min., max.	1GB , 32GB Fully Buffered DIMM
Chipset	Intel 5000X Chipset
Chipkill	The memory should support Chipkill feature
Bus Type	PCI Express. Also optional PCI-X should be available
PCI Slots	2x PCI-Express
Max. # internal Disks	2x 3.5" SAS (hotswap),
Hard Disk Drive	2 X 146 GB SAS (RAID configured)
Onboard Gigabit Ethern.	Dual Gigabit Ethernet Onboard
Redundant Power	Redundant Power Supply, Hot Swappable
Dimensions (Units)	1U
Operation System	Redhat Linux/Cent OS all version

B) Server for central location at Noida (02 nos.)

CPU Types	Intel Xeon Dual-core processors, 5120 processors (Woodcrest) 1.86GHz ,FSB: 1067 MHz
CPU min. , max.	The server should be expandable upto 2 physical processor sockets
CPU Cache (iL2)	4MB shared L2 (WoodCrest)
ECC memory, min., max.	2GB , 48GB FB DIMM ,1333MHz FSB(12 DIMM sockets)
Chipkill	The memory in the server should support chipkill and hot spare features
Bus Type	PCI Express. Also optional PCI-X should be available
Chipset	Intel 5000P Chipset
PCI Slots (Total#, #, xxbit/xxxMHz) (Choose one entry)	4x PCI Express
Max. # internal Disks	146 GB X 6 3.5" SAS (RAID configured)
Onboard Gigabit Ethern.	Dual Gigabit Ethernet Onboard
Redundant Power	Redundant Power Supply, Hot Swappable
Dimensions (Units)	2U
Operation System	Redhat Linux/Cent-OS all version

C) Keyboard, Optical Mouse and 15" TFT Monitor for all 9 servers mentioned in (A) above.

Annexure –II

Format for Price bid

S.no.	Item Description	Quantity	Price*

Total in figure:

Total in words:

* Rates including of installation and delivery charges & all Taxes, and inclusive of 3-3-3 onsite warranty with 8 hrs resolution time.

(Name and Signature)

Annexure –III

1. *Stipulated period of delivery*: 45 days after receiving the purchase order.
2. *Warranty*: 3-3-3 onsite 8 hrs resolution time.
3. **The Storage Media which will be replaced during the warranty will not be taken back by the bidder and should rather be left in the data centre itself.**
4. *Earnest Money Deposit*: Rs 15000/- (Rupees Fifteen Thousand only)
5. *Payment Terms*
 - (a) 90% after successful installation & acceptance.
 - (b) 10% after the warranty period is over .The successful bidder will have the option to get this payment by giving a bank guarantee of same amount.
6. *Place of delivery and installation*:

A) Bangalore

Mr.S.R.Subramaniam, Joint Director
Network Operation center, Plot no 76,77,Cyber park,
Software Technology parks of India,
Electronic city, Hosur road, Bangalore-560100.
M: 09845263431, Email : sr.subramaniam@blr.stpi.in

B) Hyderabad

Mr. Pradeep Behra
M/s Software Technology Parks of India,
Ministry of IT Department, Dr. MCR HRD Campus, Road No. 25, Jubilee Hills,
Hyderabad 500 034.
M:09347500498, Tel:040 2354 6212/040 2354 4068.
Email:pradipakumar.b@hyd.stpi.in

C) Mohali

Dr. Sanjay Tyagi
Additional Director & Center Head
Software Technology Parks of India
B-99, Phase VIII, Indl. Area, SAS Nagar (Mohali) - 160071 (Punjab), India
Tel.: +91-172-2237061 , 2237062 Fax : +91-172-2236498
Email:Sanjay.tyagi@stpi.in

D) Lucknow

Mr. Rajesh Kumar
Software Technology Parks of India
STP-Complex, Adjacent Gomti Barrage.
Gomti Nagar,Lucknow U.P.

Tel No.+ 91-522-2307913, Fax No. : 91-522-2307930
E-mail Id : rajesh@lucknow.stpi.in

E) Ahmedabad

Exact location will be intimated soon.

F) Mumbai

Mr. Manas Ray
Software Technology Parks of India
International Infotech Park,Tower #7,Floor#6
Vashi Rly.Station Complex,Navai Mumbai-400705
Tel.:91-22-27812102/03/04 Fax:91-22-27812034

G) Delhi/Noida

Mr. Praveen Misra
Software Technology Parks of India,
Ganga Software Technology Complex, Sector-29, Noida, U.P. INDIA
Tel: +91-120-2450411

H) Chennai

Mr. Ram Prasad
Software Technology Parks of India
Network Monitoring Center
No.4,Canal Bank Road TIDEL PARK Chennai-600 113.
Ph:+91-44-22540391/22540390

I) Kolkata

Mr. Rajiv Das
Software Technology Parks of India
Salt Lake Electronics Complex,
DP 5/1, Sector 5, Salt Lake,
Kolkata-700091.
Tel : +91-33-23673598/23673799/23673798,
Fax :+91-33-23673597