

## F.A.Q

### Tender for Impact evaluation of Single Window Service Centres for Unorganised Workers

**Q1. General questions on setting up baselines, intervention and control groups, budget etc?**

**Ans:** Since the above questions are part of the research design, experts profile etc., these should be proposed by the bidders.

**Q2. Can the agency which has head office outside Karnataka, but operates through network in the State apply?**

**Ans:** It is the decision of the organisation.

**Q3. How are performance incentives paid to secretaries of Grama Panchayats and community organisers for facilitating the access to social security schemes?**

**Answer:** The performance incentives are expected to be paid on the basis of number and quality of schemes facilitated by the Secretaries of Grama Panchayats and community organisers.

**Q4. What is the start-up date of the SWSCs and what is the actual duration of the study?**

**Ans:** The setup of SWSCs is expected to take place from autumn 2014 (covering one taluk in all the districts, GPs are not selected so far) and the final results of impact study will be shared with the partner organisation by December 2016

**Q5. What is the password for technical evaluation grid to enter the data?**

**Ans:** The technical evaluation grid is used for evaluating the proposals. This is for your information and not for entering any data. There is no password to view the grid.

**Q6. Number of taluks and location of SWSCs**

**Ans:** List of 30 taluks covering all the districts for setting up SWSCs (at Gram Panchayat and Urban Ward level) is with the partner organisation.

**Q7. Approach to SWSCs by the workers and their families**

**Ans:** It will be both. Workers can also approach the centres and facilitators can also go to the household of the workers.

**Q8. Access to internal data of the project at SWSCs level**

**Ans:** This is the prerogative of the government.

**Q9. Question: Interface of research agency**

**Ans:** The Department of Labour will implement and supervise the SWSCs. The selected agency will have to interface with GIZ and Department of Labour.

**10. Question: Level of flexibility to run RCTs**

**Ans: Flexibility is possible only if the partner organisation suggest changes.**

**Q11. Please suggest whether the power of attorney needs to be notarised.**

**Ans : Not required at this stage.**

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