

F.A.Q.

ANSWERS TO QUERIES RECEIVED AGAINST ENQUIRY SENT FOR - CONSULTANCY SERVICES FOR THE “DEVELOPING DIGITAL INFORMATION SYSTEM (DIS) OF INDUSTRIAL AREAS IN UTTARAKHAND” UNDER THE PROJECT “SUSTAINABLE ENVIRONMENT- FRIENDLY INDUSTRIAL PRODUCTION (SEIP) PHASE-2” PN: 2018.2074.5

Q1. We understand that the GIS based DIS will be a cloud hosted application. We request your clarification on the following queries:

- (i) The 27 industrial areas mentioned in the objectives refer to those monitored by SIIDCUL or any 27 industrial areas of total 49 in the state.**
- (ii) Is the DIS to be developed expected to be similar to 5 DIS already under implementation in SIIDCUL monitored industrial areas?**
- (iii) Please provide an insight on which industrial areas are planned.**

Answer:

- (i) The 27 nos. industrial areas mentioned in the objectives refer to 8 nos. IIE developed by SIIDCUL and remaining 19 nos. are SIDCs developed by Uttar Pradesh state and operated and maintained by SIIDCUL, kindly refer <https://www.siidcul.com/>.**
- (ii) DIS developed for 5 nos. industrial areas are given as an example. The requirement is of cloud-based GIS based Digital Information System along with a decision support system as detailed in objective, scope of work and tasks of the ToRs. Elaborate GIS based digital information system is expected for all the 27 nos. Industrial areas as per needs assessment (refer Sub Task 1 of Main Task 1). The available GIS database of 5 nos. Industrial areas could be integrated.**
- (iii) 8 nos. IIE (Integrated Industrial Areas) developed by SIIDCUL are planned industrial areas.**

Q2. We assume that these trainings are to be conducted at any location selected by the client where representatives from the industrial estates assemble. The consultant is expected to carry out intermittent trainings which are pre-planned by the client and/or need-based for the 27 industrial areas under UKPCB and SIIDCUL.

Answer:

Training for GIS based DIS and the decision support system SIIDCUL on using, updating and managing the developed GIS based DIS for the 27 industrial areas as well as for updating and managing the web-based information on the web platforms is to be conducted for SIIDCUL & UKPCB staff only and will be in Dehradun head office only. Referring to Main Task 4, Sub Task 1 & 2, hands-on training is required for staff of SIIDCUL & UKPCB for upto 3 months for making the staff fully conversant on using the application including using, updating and managing the developed GIS based DIS and maintenance of entire system.

Q3. Also we understand that the handholding supports are to be provided for the operationalization of the DIS as per requirements.

Answer:

Handholding supports are to be provided for the operationalisation of the DIS system up to 3 months (refer Main Task 4).

Q4. Continuous support for application maintenance and query resolution of the users can be carried out remotely.

Answer:

Yes, as specified in the Main task 4, continuous support for application maintenance and query resolution of the users can be carried out remotely post operationalisation of DIS system for up to 3 months. The consultant needs to provide onsite support only in special cases where the query resolution is not feasible online.

Q5. Kindly confirm if the given statement means that 6 trips are permissible per expert (i.e. experts required as per TOR and support team provided by the contractor) and each trip is to be limited for 5 days.

Answer:

As per ToRs, total of 6 trips limited to maximum 30 days (5 days X 6 trips) are allowed. These 6 trips maybe used either by expert 1 or 2 within Uttarakhand.

Q6. Kindly confirm if the complete bid refers to the technical and methodological concept only and not the supporting documents which are to be attached along with the proposal

Answer:

The complete bid shall not exceed 30 pages (excluding CVs), complete bid refers to the technical and methodological concept as well as proposed experts and plan to implement the assignment, while supporting documents can be attached as annexures (Refer to section 7, page 10 & 11 of ToRs).

Q7. We request to provide at least 15 days for the preparation and submission of the proposal post publication of the pre-bid queries responses.

Answer:

We can extend the submission of proposal date till 14th August 2020.

Q8: DIS of 5 nos. industrial areas, is it web based presently? If yes, there the data is hosted?

Answer:

No, the DIS for 5 nos. industrial areas is not web based presently. It is in desktop version.

Q9: Does vendor needs to develop fresh templates after studying the existing system or only the existing templates to be used?

Answer:

As specified in the Main Task 1, Sub task 4 consultant need to review the existing templates and develop new standard database templates.

Q10: Please confirm if fresh maps to be generated or it will be provided by Government

Answer:

All the maps are to be generated. The layout drawings of the industrial areas should be procured from SIIDCUL & SIDA.

Q11. We understand the only existing web platforms of SIIDCUL and UKPCB to be used for cloud hosting DIS information. Please confirm.

Answer:

Yes. As per Main Task 3, assess the requirements of placing GIS based DIS onto web platforms for public access by consulting with SIIDCUL and UKPCB, review the existing web platforms of SIIDCUL and UKPCB, put up information on to the web platforms of UKPCB and SIIDCUL as per the requirements.

Q12: We assume space of the server is enough to host all the data

Answer:

As per Main Task 1, Sub Task 3 consultant need to review the existing GIS hardware and software in use at SIIDCUL for customising the DIS templates and recommend to SIIDCUL & UKPCB for requirements of server space and other hardware requirements and they will ensure its availability.

Q13: We assume that hardware maintenance is not the scope of vendor. Please confirm

Answer:

Yes, hardware maintenance is not the scope of vendor.

Q14: Are all the information to be obtained from Government authorities and to be updated for each plot? Is there any field information collection involved?

Answer:

As per Main Task 1, Sub Task 4 & 5 there is requirement of data collection from other secondary sources such as the Forest Survey of India, Remote sensing Centres, Directorate of Industries, District Industry Centre etc., also as per Main Task 2, Sub Task 2 ground-truthing in all the 27 industrial estates for verification of the generated maps need to be undertaken.