

F.A.Q.

ANSWERS TO QUERIES RECEIVED AGAINST ENQUIRY SENT FOR - CONSULTANCY SERVICES FOR THE “RESTRUCTURING AND UPGRADING OF COST CENTRE: UKPCB WEBSITE” UNDER THE PROJECT “SUSTAINABLE ENVIRONMENT- FRIENDLY INDUSTRIAL PRODUCTION (SEIP) PHASE-2” PN: 2018.2074.5

Q1. Presently courier services are operating with disrupted services. It is highly likely that even if bid is dispatched well in advance, it might not be delivered to GIZ Office within specified time. It is requested to allow online Bid Submission too, through electronic communications.

Answer: *The mode of bid submission has been changed to soft copies, please refer to the attached amended bidding conditions for details.*

Q2. It is requested to extend last date of submission till 15th August 2020.

Answer: *It is not possible to extend the submission timelines. The last date for submission of the bids remains same 03.08.2020*

Q3. These sub task requires personal, one-to-one & Group meetings, The present situation does not allow such consultations. It is requested to include alternate electronic meeting platforms, if physical movements and meetings are restricted through advisories and guidelines

Answer: *In case the physical meetings are not possible due to present situation (if not improved during contract duration and if physical movements and meetings are restricted through advisories and guidelines of GIZ), alternate electronic meeting platforms can be used provided the intended outcomes are delivered through these modes of consultations.*

Q4. Whether Consultant has to bear the cost of hosting proposed revamped website and tools? If Yes, then please specify the period

Answer: *No, the cost of hosting proposed website and tools will be responsibility of UKPCB and not the consultant.*

Q5. These activities depend on are outcome of stakeholder consultation process. The current situation, if prolonged, may lead to delays. Requesting clarification on delays in deliverables because of reasons beyond the control of Consultants.

Answer: *As clarified in Question No. 3, consultant can use digital platforms for consultation process to fulfil the deliverables in time. In case there is delay in deliverables because of reasons beyond the control of Consultants and upon submission of valid justification, time extension can be looked into by GIZ.*

Q6. Please provide the existing development environment.

Answer: The existing website is on NIC platform; thus, the existing development environment is in line with NIC.

Q7. Will UKPCB provide the existing codes, files and database for further development.

Answer: Since the existing codes, files and database are under NIC platform, it is under discretion of NIC to share the same. In case NIC do not provide the codes, files and database, the consultant is required to develop the website and the tools using new sets of codes.

Q8. Do we need to develop new modules within the existing framework? OR develop a new individual module with link to existing website? Please explain.

Answer: The consultant is required to develop a new modules either within the existing framework or by linking to the existing website in consultation with UKPCB and GIZ.

Q9. Whether any existing login credentials are available for departments.

Answer: There are no existing login credentials available for departments.

Q10. Please mention nos. / names of GoUK Departments.

Answer: The requirement is for developing communication portal for maximum 10 nos. GoUK departments. The consultant is required to consult UKPCB for finalising the names of Govt. of UK departments.

Q11. How many types of dashboard will be required.

Answer: Total 3 nos. dashboard will be required- for inter department coordination, for internal communication and for public viewing.

Q12. With view on the current pandemic situation, can we consider for organizing the online workshop.

Answer: Yes we can consider for organising the online workshop platforms provided the intended outcomes are delivered through these modes of consultations.

Q13. Is there three different portals or a single portal? Please clarify.

Answer: there are 3 aspects to be considered as below:

- a. The existing UKPCB website needs to be restructured and re-designed.*
- b. The inter departmental coordination tool should be within the same website or linked to the website as may be viable.*
- c. The internal coordination tool for UKPCB should be within the same website or linked to the website as may be viable.*

Q14. With view on the current pandemic situation, shall we organize the online training.

Answer: Yes we can consider for organising the online trainings provided the intended outcomes are delivered through these modes of trainings.

Q15. To hosting the application into NIC server will be required for Security Audit of the portals. Is there any Security Audit Agency is preferred by GIZ/UKPCB? If not, will developer/consultant engage the audit agency by his own? Who will bear the cost.

Answer: As stated in the TORs, website and all the web-based tools shall be in compliance of the requirements of the National Informatics Centre web server. Any data protection clauses that are applicable shall be complied with (Applicable Regulations of the Ministry of Electronic & Information Technology, Government of India). If any audit requirements come up for complying with NIC requirements. the consultant need to bear the costs of the same.

Q16. Will there be three different portals hosting with three different domain names?.

Answer: No there will be only one domain name and two coordination portals will be integrated to that website.

Q17. With view on the current pandemic situation, shall we propose the client interaction/meeting/system understanding through online.

Answer: Yes, you can propose for interaction/meeting/system understanding through online mode provided the intended outcomes are delivered through these modes of consultations.