F.A.Q.

TENDER FOR HIRING A CONSULTANT FOR TECHNICAL ASSISTANCE TO GUVNL ON UNIFIED PORTAL FOR PROCESSING THE SOLAR ROOFTOP APPLICATIONS IN THE STATE OF GUJARAT, SAP NO. – 83361738

| Sr. | Refe | erence of | Bidding | Document | Bidder's Queries | GIZ Response |
|-----|-----------------------|-----------|---------|--|--|---|
| No. | Document | Clause | Page | Details | | |
| | | No. | No. | | | |
| 1 | Terms of Reference | 1 | 1 | Under this ToR GIZ aims to contract a consulting firm to develop the above listed modules with the | Is it expected to develop new application linked to the existing portal or is it addition of new modules required in the existing portal? | It is the addition of new modules in the existing Portal. The details on the software tool |
| | | | | existing solar rooftop portal of GUVNL | We request inputs regarding the software tool and development environment currently used in the existing unified portal of Gujarat. | and the development environment shall be provided during the inception phase. |
| 2 | Terms of Reference | 2 | 3 | Task 2: Tool 1: The Inspection Tool shall have the facility of email, SMS gateway and Mobile App notifications for communicating with various agencies and consumers | Who will bear the SMS gateway cost? | The cost of SMS Gateway shall be borne by GUVNL. |
| 3 | Terms of Reference | 2 | 4 | Task 2: Tool 1: The mobile app should be available on Google's android and Apple's iOS platform | Please clarify whether charges for hosting on Play Store and iOS shall be borne by GUVNL or the consultant will need to consider the same in the financial proposal. If to be borne by Consultant, please specify the duration for the same. | The charges for the same shall be borne by Discom post the handover phase. |
| 4 | Terms of Reference | 4 | 7 | Firm must have minimum 1 -year experience of working with Gujarat Discoms. | We are well versed with the renewable energy and solar rooftop sector in India. We have in-house IT capability and presently supporting more than 12 States/UTs in India in implementation of Unified Solar Rooftop Portal and establishing interlinkages with MNRE SPIN Portal under funding support from WB, GIZ and ADB. As a | We acknowledge your capabilities on the IT product development. |

| | | | | | result, we have substantial relevant IT experience making us competent to deliver results. | |
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| | | | | | We firmly believe that asking for minimum 1 year of experience of working with Gujarat Discoms is creating an entry barrier for competent firms with relevant experience. We would also like to bring to your notice that tender floated previously by GIZ for similar work or even the tender floated recently for development of Unified Solar Rooftop Portal for West Bengal State, does not included such state specific experience requirement in eligibility criteria. | In the current Tender, the task for the consultant is to develop additional modules in the existing Portal. Hence, it becomes critical for us to have a Consultant having experience of working with GUVNL. It is very critical for the scope of work under this assignment. The criteria for every Tender are set according to the needs of the scope of work. |
| | | | | | As such, following the precedence for Unified Solar Rooftop related portals for other states as well as for West Bengal floated recently, and to ensure wide competition from experienced firms, we request you to kindly drop criteria of State Specific eligibility | The criteria can't be relaxed as it is critical to ensure the delivery of work under this assignment. |
| | | | | | requirement. We believe, with this modified criterion, not only us but also many other firms will be able to participate in the RFP document. | We are looking forward to the bids from your company and other. |
| 5 | Terms of Reference | 5 | 8 | Qualifications of Team Leader: Regional experience (2.1.6): 2 years of work experience in Gujarat | We would like to bring to your notice that tender floated previously for similar work or even the tender floated recently for development of Unified Solar Rooftop Portal for West Bengal State, GIZ has not included | The criteria can't be relaxed as it is critical to ensure the delivery of work under this assignment. |
| 6 | Terms of Reference | 5 | 8 | Qualifications of expert 1: Regional experience (2.2.6): 2 years of experience in projects in Gujarat | regional experience requirement of 2 years as Qualification Criteria of Team Leader as well as Expert 1. We request you to kindly drop this regional experience requirement from qualification criteria. | The criteria can't be relaxed as it is critical to ensure the delivery of work under this assignment. |