Tender for 83366317 - IT consultant to provide advisory support for designing and managing web portals

Q1. We would like to have certain changes / modification some clauses of General Terms & Conditions?

<u>Response</u>: The General Terms & Conditions (GTCC) attached with tender package are non- negotiable and will be integral part of Contract.

Q2. The tender documents include sheet "Assessing Eligibility of the firm" however the said tender is for individual experts. Please clarify

Response: The name of the sheet has been wrongly mentioned in tender portal as "Assessing eligibility of firm", it is actually "Technical Evaluation of the firm".

Q3. Please clarify bidder can be a company or should be an individual only?

<u>Response</u>: The assignment is for individual experts only. If a full-time employee of any firm or company participates then he/she must submit NOC from current employer. The contract will be prepared in the name of consultant only.

Q4. Since the IT expert help lay down a roadmap for developing web portals and help design the TOR for the development team, can the same consultant or his company participate in the tender for Development of such web portals?

<u>Response</u>: Future works for development of PM KUSUM portals will be for an IT firm and not for any individual expert. If bidder is a full-time employee of a firm (as mentioned in Q3) then the same firm cannot participate in the tender in order to avoid conflict of interest.

Q6. Does the IT expert necessarily need to fulfil the Education/training criteria even if the bachelor's degree is in different, but the expert has more than 7 years of experience in IT sector?

Response: Yes, the criteria as per TOR needs to be strictly followed.

Q7. What is the base location (City) for undertaking the assignment?

Response: The base location or place of assignment is always the location of consultant, however since the project and concerned Ministry is in New Delhi, few visits might be required. It is up to the consultant to quote for the no. of visit and the travel cost. Also, travel is envisaged for four physical trainings, however the location of those trainings is not identified yet. The details will be added later followed by contract amendment, if required.

Tender for 83366317 - IT consultant to provide advisory support for designing and managing web portals

Q8. In case the portal development and implementation get delayed and result into time overrun, will the Consultant be compensated for the extended time occupation?

Response: As mentioned in the ToR, the total required human days are 120 only spread across 19 months. If required, duration can be extended without cost.