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S. No.	Clause Reference	Description	Query/Question	Reply from GIZ
1	Clause 1 of Bidding Conditions Content of the Technical Offer	Relevant Experience This section should contain project credentials of the consultant.	We would request the client to please confirm if there is any specific format for project credentials.	No separate technical format is available for project credentials. The agency can submit the technical offer based on the ToR on their own format.
2	Clause 4 of Bidding Conditions	<b>Bid Submission</b> All copies of the bid must be submitted by courier/post/hand in letter form.	Please clarify what does client mean by saying submission in Letter Form. Also please confirm the no. of copies that needs to be submitted for Technical & Financial Bid.	The proposal must be submitted in Hard Copy only. The bidder must submit atleast 1 hard copy of technical proposal and 1 hard copy of financial proposal in <b>separate envelops.</b> The electronic version of Technical Proposal ONLY, in the form of CD/Pendrive would be appreciable.
3	Clause 5 of Bidding Conditions	Address, formal requirements Deadline for submission of bids: 18th Sep 2019 by 17:30hrs	1.We would request the client to extend the bid submission date by 2 Weeks from the date of publishing the reply to the queries.	The bid submission date as stipulated in the tender document stands 18th September'2019, by 17:30hrs.  Should there be any change/ extension of deadline before 18th Sept'2019, This would come up on respective web portals.



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4	Clause 8 of Bidding Conditions	Evaluation The eligibility of the bidders in terms of relevant experience/financial stability will be assessed. The bidders have to provide documentary proof to meet the required criteria. The documents can be sent along with technical proposal.	We understand that Completion Certificate is required as documentary proof for the project credentials. Please specify other documentary proof that can be submitted to meet the required criteria.  Also please confirm if these proofs have to be sent separately along with technical proposal or can be attached with Technical Bid.	The bidders need to submit the documentary evidence, so that the evidences/documents correspond to the criteria's, defined in The Grid for Assessing the Eligibility of Firms" The documents should be part of technical proposal.
5	Clause 4 of TOR	4.Personnel Concept Eligibility requirements of the firm Average annual turnover for the last three financial years: at least 1.000.000 EUR.	We understand that to show Average Annual Turnover, it should be supported by Audited Balance Sheets of last 3 Years. Kindly Confirm.	Yes, Please attach audited sheet of last 3 years
6	Clause 4 of TOR	4. Personnel Concept Technical Experience: - Min Experience of one project in preparing policies/strategic plans in Urban transport - Min two projects experience in preparing mobility plans	We would request the client to please confirm if there is any specific format for project credentials. Also please confirm if the bidder can show ongoing projects under Technical Experience	No separate technical format is available for project credentials. The agency can submit the technical offer based on the ToR in their own format.  Only completed projects can be included as Technical experience



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7	Grid for assessing the Eligibility of Consulting Firm	- Min two projects experience in preparing the plans related to urban transport financing/funding for cities/states Min two projects experience in preparing public transport plans  2. Regional Experience: Regional experience in Tamil Nadu or any other southern states in India	We understand that under Regional Experience, client expects from bidder any urban transport project in general which involves preparation of Mobility Plans, Public Transport Plans, DPRs, Detailed Design etc. Kindly Confirm. Also please confirm if the bidder can show ongoing projects under Regional	1.Yes. Any urban transport in general will suffice under regional experience.  2.Only completed projects can be included under Regional Experience
8	Grid for assessing the Eligibility of Consulting Firm	3. Experience of Development Projects (ODA Financed)	Experience.  We would request the client to confirm if ODA Financed include projects funded by ADB, JICA, AFD, World Bank, EIB, KFW etc. If others, please specify.	Yes, ODA Financed include projects funded by mentioned agencies.



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9	ause 7 of TOR	7. Requirements on the format of the bid The complete bid shall not exceed 10 pages (excluding CVs).	Please specify the Content of Technical Bid or provide us with the Checklist as flow of Technical Bid is not very clear after going through the Bidding Conditions and TOR. Also as per our understanding, Technical Bid should include:  1. Covering Letter  2. Company Profile  3. Technical-Methodological Concept as per TOR  4. Eligibility Grid  - Commercial Assessment – Legal Status, Declaration, Turnover, No. of Employees  - Technical Assessment – Technical, Regional, ODA Experience (PDS and Documentary Proof)  5. CVs  Please confirm and also request you to remove the limit of 10 pages for complete bid.	The technical proposal should be in the lines as prescribed under the checklist.  The limit for 10 pages is exclusively for following;  Background/profile of agency  Technical-Methodological Concept as per TOR  CV's of experts working on the assignment
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10	Clause 7 of TOR	7. Requirements on the format of the bid The CVs of the personnel proposed in accordance with Chapter 4 of the ToRs must be submitted using the format specified in the terms and conditions for application. The CVs shall not exceed 4 pages.	We would request client to provide us with the format for CVs as the same is not specified in the general terms of contract.	Attached
11	Clause 2 of TOR	<ul> <li>2. Tasks to be performed by the Contractor</li> <li>The key outcome from this assignment is to provide inputs to the State/City Governments in Tamil Nadu to formulate comprehensive measures to strengthen urban transport in Tamil Nadu. The objectives are enumerated below:</li> <li>To assess the current status of urban transport in Tamil Nadu</li> <li>Identify gaps in terms of capacity, quality, institutional strength, regulation and funding in the PT in Tamil Nadu</li> </ul>	The urban transport situation in Tamil Nadu shall be limited to the top 10 cities as mentioned in the document or it requires detailing at City level having Public Transport System. Kindly Clarify	The urban transport situation in Tamil Nadu shall be assessed as per task description given under task 1 (T1).  The top 10 cities mentioned under clause 1 of TOR are only intended for providing background to the assignment in general.



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		Identify issues, gaps and areas for improvement from the above analysis     To suggest specific improvement plans that address the above gaps by prioritizing the action areas and suggesting measures that could address the identified gaps		
12	Clause 2 of TOR	T2 – Conduct Workshop 1: State level workshop to validate findings of task T1  The contractor is expected to present the findings of the state level assessment of urban transport to representatives of respective ministries/ institutions/ regulatory authorities involved in formulating such policies and programs at the state level to have the findings validated at a workshop. Representatives of the cities may also be invited to be part of this workshop.	The List of Representatives will be prepared in consultation with the officials of the SMART SUT Project. However, will it also include the representatives from MoHUA, considering the role MoHUA plays in forming & notifying the guidelines and policies. Kindly Confirm.	List of participants will be decided during the course of the study



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13	Clause 2 of TOR	Part 2: City Level Assessment of Urban Transport in Tamil Nadu	In case of cities where limited information is available, and in absence of City mobility plans or if the same is older than 5 years, how the assessment can be carried out for that city, if selected.  Kindly Clarify.	In such cases, where mentioned data sources are not available, the contractor is supposed to collect relevant data from local authorities such as municipal corporations, development authorities, transport authorities, concerned road departments etc.
14	Clause 4 of TOR	4. Personnel Concept Eligibility requirements of the firm Expert 2 Regulatory /Institutional Expert Qualifications of expert 2 - Education/training (2.3.1): Graduation in Law	1.Considering that the Project is on the Urban Transport, we propose the modification in the qualification criteria of institutional expert as follows; - Education/training (2.3.1): Graduation in Law/ Planning/ Civil Engineering 2. We request you to consider 'Graduation in Engineering/ Planning/ Management' also for Expert 2; with relevant experience in dealing with legal, institutional framework, funding, and contract management aspects in urban public transport to bring the best expertise for this Project. Please confirm.	The criteria's defined in the Tender documents including the qualification critera's shall remain same;  Consultants submitting the CVs which does not meet the criteria, but deem appropriate and relevant to assignment. The final decision to reject/ accept and evaluate such cases/ CVs shall be the sole discretion of GIZ evaluation committee.



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3. Since the experience required also includes aspects of institutional and governance, funding, operations and contract management, having only 'graduation in law' as educational qualification may be restrictive.  We request to modify this criteria as follows.  - Education/training (2.3.1): Graduation in Law or masters in public policy/ administration or urban planning or equivalent.
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	Clause 4 of TOR	4. Personnel	We request you to consider the Project	
		concept – Technical	experiences in which 'Urban transport	
		Experience	financing/ funding for cities' is a part or	
		Min two projects experience in preparing the plans related	inclusive in the Project. Please	
		to urban transport financing/	confirm.	
		funding for cities/ states	For example, Project such as	
15			'Comprehensive Traffic and Transportation	The project experience mentioned in the ToR
13			Studies for Cities' include detailing of	will remain the same
			'urban transport financing/ funding	
			options as well as institutional	
			arrangement' aspects. Therefore, we	
			request you	
			to consider such CTTS project experience	
			as well in this category.	
	Clause 15.1 and 15.2	Contractual Penalty	Kindly remove the penalty clause as data	
	of GTCC		collection from public authorities is not	The Control Towns of Control of the last of the
			entirely in the control of the consultant/	The General Terms of Contract attached with the tender package are non-negotiable and
16			researcher. In our experience, there are unexpected delays in such processes and	cannot be modified/ changed.
			this is usually one of the major contributors	annier se meannea, enangean
			to throw the entire project off timeline.	
			A clause stating that the time taken by	



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			client in review, verification and approvals should be excluded from the timeline.	
17	Clause 15.2 and Clause 8.4 of GTCC	Contractual Penalty and Termination	Kindly delete the clause, looking at the nature of the work.  The consultant works in close coordination with the client, and is expected to provide knowledge related services. Taking responsibility for the work using the best of consultant's knowledge is part of the overall project delivery. However, penalty is not justified, as liability for the same cannot be imposed for a third party.	The General Terms of Contract attached with the tender package are non-negotiable and cannot be modified/ changed.
18	Clause 16 of GTCC	Liability	As all the tasks are going to be performed in close coordination/jointly with the client, and the work will be reviewed and approved by the client, we request that the consultant liability should not exceed the contract value.	The General Terms of Contract attached with the tender package are non-negotiable and cannot be modified/ changed.
19	Clause 8 of Bidding Conditions	QCBS Evaluation: Technical Score – 70% weightage Financial Score – 30% weightage	For this nature of projects, higher technical knowledge and competency are required. We therefore request you to give 80% weightage to technical and 20% weightage to financial to ensure a	The set ratio of 70:30 will be applicable, no change at this stage is permissible



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			technically competent bidder.	
20	Clause 2 of TOR T1.(i)	State Level Assessment of Urban Transport in Tamil Nadu. The contractor shall assess key cities of Tamil Nadu to form a broader picture for the state in Urban Transport in Tamil Nadu.	How many "Key Cities" are required to be assessed for the State Level Assessment and what are the parameters for identifying a city as "Key city"?	For the State Level Assessment, up to 10 key cities shall be identified (including 5 project cities).  The parameters for identifying key cities will be proposed by the contractor
21	Clause 2 of TOR T1.(i)	The Analysis will be based on the Secondary information available.	If the availability of secondary data related to the parameters of key cities will be assured by the client. Clarification is requested.	Responsibility of secondary data collection lies with the contractor and not with the GIZ.
22	Clause 2 of TOR T2	The contractor will be responsible for organizing all the logistics of the workshop, including developing and sharing workshop material in both hard & soft formats.	It is understood that only the venue for both state and city level workshop would be provided by the Client. The cost of the logistics will be borne by Contractor and same shall be built in the financial offer.	All the expenditure towards organizing the workshop will be borne by GIZ under SMART-SUT project. There is no financial obligation to the contractor in this regard. Although the contractor is responsible for co-ordinating with all the participants, sending out invitations and follow ups, looking after on-site arrangements for the workshop etc. The contractor is also responsible for preparation of all the workshop



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				materials, the printing cost for the same will be borne by SMART-SUT project
23	Clause 2 of TOR T7	Compiling interventions in terms of policies, programs or projects or other measures in urban transport in other cities in India/abroad (includes preparing successful case studies and benchmarking)	Is there any mandatory number of Indian and foreign cities for case studies, that the contractor must adhere to ? Clarification is requested.	No
24	Clause 5 of TOR	Costing Requirements	Payment Schedule and terms are not clear. Clarification is requested.	The proposed payment schedule shall be as under: Advance payment: 40% of total contract value after signing of the Contract Interim payment against completion of deliverable 3(i) and 3(ii): 30% of the contract value Final payment against completion of deliverable 4(i) 4(ii) and 4(iii): 30% of total contract value after completion of project However, the same can be discussed and mutually agreed with the winning agency



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25	Clause 5 of TOR	Costing Requirements	It is understood that only the venue for both state and city level workshop would be provided by the Client. The cost of the logistics will be borne by Contractor and same shall be built in the financial offer. The same is not included in the costing requirements.	Please refer to clarification under Query 22.
26	Clause 1 of TOR  Page no. 5	The situation in urban transport in Tamil Nadu calls for concerted action at highest level with solutions/measures for improving and strengthening urban transport. It is thus necessary to assess the state of urban transport sector in Tamil Nadu, identify lacunas/gaps and bring out comprehensive inputs for measures that can address these gaps. Such measures could be in the form of policy actions, interventions at the program or project level, or even action at the organizational level	We understand that the study will be done for the 5 identified cities in Tamil Nadu. Kindly clarify the geographic scope of the study.	The text quoted here is only intended to provide background for the assignment in general. Kindly refer to scope of work (Part 1,2 & 3) and detailed task descriptions for geographic scope of the study.



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27	Clause 2 of TOR T2 Page No. 7	The venue of the workshop shall be arranged and paid for by the SMART-SUT Project. The contractor will be responsible for organizing all the logistics of the workshop, including developing and sharing workshop material in both hard & soft formats.	We understand that printing cost shall be bear by the contractor. Kindly clarify if logistics include Tea/coffee/snacks/ audio etc.	Please refer to clarification under Query 22
28	Clause 2 of TOR Page No. 10 Deliverables and timelines	<ul> <li>4. Identifying priority areas for actions and suggesting corresponding measures</li> <li>Benchmarking Report</li> <li>Compiling and preparing case studies pertaining to interventions /measures as per Task 7.</li> <li>Relevance to Tamil Nadu situation and learnings for carrying forward to next part</li> </ul>	Kindly clarify that the Benchmarking report will be done for the selected 5 cities.	Yes. The benchmarking report shall be prepared for 5 selected cities as per tasks described under T7.



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29	Clause 2 of TOR Page No. 11 Deliverables and timelines	Period of assignment Total time period= 8 months From 01 November 2019 until 31 July 2020 (9 months)	There is discrepancy in the total time period for the assignment. Request you to kindly clarify.	Period of assignment shall be 9 months (from Nov 2019 till July 2020)
30	Clause 4 of TOR Page No. 12	4. Personnel concept  Average annual turnover for the last three financial years: at least 1.000.000 EUR.	Kindly specify the financial years.  Also clarify whether it should be Financial year or Calendar Year.	Financial Years: 2016-17 2017-18 2018-19
		Average annual turnover for the last three financial years: at least 1.000.000 EUR.	Kindly provide the conversion rate.	Current conversion rate 1 Euro = INR 76
		Please provide 2 reference projects in the field of City level/State level Urban Mobility and Strategic Planning with a minimum commission value of 38.000 EUR.	Kindly provide the conversion rate.	Current conversion rate 1 Euro = INR 76



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31	Clause 4 of TOR Page No. 13	Team Leader cum Transportation Specialist Qualifications of the team leader  -Development Cooperation (DC) experience (2.1.7): 6 years of experience in DC projects	Request you to kindly define/ explain what 'Development Cooperation' means.	Experience in DC projects refers to having experience of working with multi-lateral/bi-lateral agencies like World Bank, ADB, GIZ, KfW, JICA, AfDB and other such agencies
32	Clause 4 of TOR Page No. 13	Expert -1 Finance Expert Qualifications of expert 1 - Education/training (2.2.1): Master's degree in Management with Finance Specialization/ Chartered Accountant	Kindly clarify if Diploma in Management with Finance can be considered for the qualification.	The criteria's defined in the Tender documents including the qualification critera's shall remain same;  Consultants submitting the CVs which does not meet the criteria, but deem appropriate and relevant to assignment. The final decision to reject/ accept and evaluate such cases/ CVs shall be the sole discretion of GIZ evaluation committee.



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33	Annexure(i) of Bidding Conditions	Format Financial Proposal  Form 2: Format for Staff Inputs And Fee Rates	The "Daily Fee Rate in INR" should be given in two columns i.e. Home and Field. Kindly clarify.	Yes, if the assignment demands.
	Document of TOR, Page 12, Chapter 4	Technical Experience of Firm Four sub categories and weightages of Technical Experience are listed out to score the firms on technical competence as below:	In view of study objectives and primary focus on public transport growth, three categories are suggested with weightages, as below	
34		<ul> <li>Min Experience of one project in preparing policies/strategic plans in Urban transport (max marks 10, weightage 20)</li> <li>Min two projects experience in preparing mobility plans (max marks 10, weightage 20)</li> </ul>	<ul> <li>Min Experience of one project in preparing policies/strategic plans in Urban transport (max marks 10, weightage 20)</li> <li>Min two projects experience in preparing mobility plans Or Public Transport plans (max marks 10, weightage 30)</li> <li>Min two projects experience in preparing</li> </ul>	There will be no changes effected in the critera's mentioned under the Technical Experience
		- Min two projects experience in preparing the plans related to urban transport financing/funding for	the plans related to urban transport	



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35	Worksheet 'Assessing Eligibility of consulting firm	cities/states. (max marks 10, weightage 20)  - Min two projects experience in preparing public transport plans (max marks 10, weightage 10)  Row 24 - 1. Technical Experience Row 32 - 2. Regional Experience and Row 31 - 3. Experience of Development projects (ODA Financed)	financing/funding for cities/states. (max marks 10, weightage 20)  Max of 10 marks are permissible for experience corresponding to each of project experience sub category. However, it is not clear how the marks would be allocated out of the maximum of 10 Please clarify the basis for marking out of 10. For example, most commonly used criteria is number of corresponding assignments.	Marks would be allocated based on required number of assignments as mentioned in the "Assessing Eligibility" worksheet . For ex: criteria under row 27 ( Min two projects Experience in preparing mobility plans ) - a consulting firm showing experience of less than 2 projects would be awarded 0 (zero) marks and 10 marks for 2 projects and more ()
36	Chapter 4 of TOR Page No. 13	2.1.6 – regional experience Qualifications of team leader requires at least one assignment in Tamil Nadu	It is suggested that Tamil Nadu or other southern states may be considered eligible for evaluating on parameter of regional experience	The contractor can propose such expert as team leader where the regional experience of such expert includes at least one assignment in



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			2. Specifying experience requirements in a particular state is very restrictive. We request the client to kindly relax this criteria and allow the bidders to showcase experience of any other states.	Tamil Nadu or any other southern states of India However, whether to consider or not consider such request during evaluation will be at discretion of GIZ.
37	Page 13, ToR doc	2.2.1 – Educational training of Expert 1 Finance Expert Master's degree in Management with Finance Specialization/Chartered Accountant	It is suggested that educational training is modified to include Other Graduation / Post graduation degrees	Please refer to clarification under Query 32
38	Page 13, 14 and 15 of ToR doc	Tasks for Experts 1 to 5 are not available	Please clarify if the bidding consortium is free to allocate tasks and inputs to these experts on basis of proposed Technical methodology prepared for expected study outcomes	Yes, the contractor is free to allocate tasks as per proposed methodology.
39	Terms of reference – Page no. 12	4. Personnel concept Eligibility requirements of the firm - Please provide 2 reference projects in the field of City level/State level Urban Mobility and Strategic Planning with a	Kindly clarify whether all qualifying projects as desired under Technical Experience have to be in last three years or older project will also qualify.	No, projects mentioned under Technical Experience does not necessarily have to be in last 3 years. That criteria is only applicable to reference projects to be provided under Minimum Requirements (refer to Row 17-19)



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		minimum commission value of 38.000 EUR.  Technical Experience: - Min Experience of one project in preparing policies/strategic plans in Urban transport - Min two projects experience in preparing mobility plans - Min two projects experience in preparing the plans related to urban transport financing/funding for cities/states Min two projects experience in preparing public transport plans		
40	Terms of Reference		Kindly clarify, if the client shall facilitate in establishing contact with counterpart in Tamil Nadu and the shortlisted cities	Yes, SMART-SUT project will facilitate in establishing contact with partners.
41	Terms of reference (ToR) – Page no 10	3(i)	Please clarify if the suggestive timeline is D2+3 months or D1+3 Months.	The suggestive timeline is D1+3 months(D4), as mentioned in the ToR.



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	Deliverables and	Draft Report on City Level Assessment	We request the suggestive timeline for the	
	timelines	of Urban Transport (Task 4 )-Suggestive	cited deliverable be D2+3 months and	
		Timeline D1+3 months(D4)	accordingly the total duration of the	
			project be 12 months, keeping all other	
			deliverables as per timelines stated in ToR.	
	Terms of reference	Qualifications of Team Leader	We request that professional experience of	
	(ToRs) – Page no 13	20 years of professional experience in	team leader be reduced to 15 years. The	
		Transport Planning/ Urban Transport	revised clause is placed for your	
		Planning/ Transportation Research and operation/ transport policy/ traffic and	consideration	
		transportation studies inclusive of	"15 years of professional experience in	The prefessional experience of the team
42		route network planning, analysis and	Transport Planning/ Urban Transport	The professional experience of the team
		travel demand analysis	Planning/ Transportation Research and	leader will remain the same
			operation/ transport policy/ traffic and	
			transportation studies inclusive of route	
			network planning, analysis and travel	
			demand analysis"	
	Terms of reference	4. Eligibility Requirements of the firm:		The Lead Partner/Agency must meet the said
43	(ToRs) – Page no 12	Average annual turnover of the last	Kindly clarify in case of Joint Venture (JV),	criteria individually.
43		three financial years: At least 1,000,000	are these conditions to be met individually	And not by adding the turnover of other
		EUR	by each member of JV.	consortium parties.



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		The number of employees as at 31.12		
44	Terms of Reference Document Pg no. 7, Para 2	of the previous year: Atleast 30 persons The venue of workshop shall be arranged and paid for by SMART - SUT projectin both hard & soft formats	1. We understand that during the state level assessment and city level assessment, workshops are to be conducted to obtain feedback from various PT bodies. As these workshops are being conducted prior to report submission, is there a limit to no. of workshops to be conducted?  2. Please confirm that place of organizing the state level workshop, if this shall be held on state capital or national capital  3. Please confirm that five cities level workshops shall be held in each of the cities or centralized at one location  4. Please clarify in total how many workshops need to be organized Though the cost is borne by GIZ, however the bidder has to estimate the time cost for conducting such workshops	<ol> <li>A total of 2 workshops are envisaged under this project. First workshop shall be conducted after completion of Deliverable 1,2 and 3 &amp; the second workshop shall be conducted after completion of Deliverable 4</li> <li>Venue of the workshop will be decided at a later stage in consultation with SMART-SUT project and partners.</li> <li>Please refer to the above reply under point no under query 44.</li> <li>&amp; 5. Please refer to clarification under Query 22</li> </ol>



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			5. Also, please confirm if the costs for arranging such workshops is to be indicated as part of bid submission	
45	Pg no. 7, Para 5, T4 - Conduct city level assessment	Identify and select 5 cities of Tamil Nadu cities shall be selected in consultation with GIZ	Please clarify if the intent for change in cities identified is to be conveyed during the Bidding stage? Also, please clarify whether the 5 cities are to be identified from the table give in page 4? and excluding Coimbatore as it is covered already as a pilot city.	No, decision regarding selection of cities will be taken at later stage in consultation with the contractor, state partner and SMART-SUT project.
46	Pg no. 9, Para 4, T9 - comprehensive state and city level workshop to discuss identified intervention/ measures with state and city level stakeholders	The contractor shall planand elicit their feedback	Query same as S.No. 45	Please refer to Clarification provided under query 45.



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	Pg no. 10, S.No. 2(ii)	D2 + 1 month (D3)	Since workshop is being conducted with	
			state and city level stakeholders jointly,	
			availability of such stakeholders at the	
47			same time may be a challenge, thus,	Please refer to Clarification provided under
47			propose this timeline to be increased to D2	query 44.
			+ 2 months as post the workshop, report	
			preparation will also need certain no. of	
			man hours. This is for your consideration	
	Pg no. 11, S.No. 4(iii)	D7 + 1 month	Since workshop is being conducted with	
			state and city level stakeholders jointly,	
			availability of such stakeholders at the	
48			same time may be a challenge, thus,	Please refer to Clarification provided under
70			propose this timeline to be increased to D7	query 44
			+ 2 months as post the workshop, report	
			preparation will also need certain no. of	
			man hours. This is for your consideration	
	Pg no. 12, Project	The bidder is required to describe its	Please advise that if following are also to	1. Please refer to Clarification provided under
49	Management of the	backstopping	be considered into fee schedule:	query 22
73	contractor	conceptvalue of lessons learned on site	1. logistics requirements for arranging	2. The travel cost of project team shall be
		Site	workshops with city/ state level	included in fee schedule.



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			representatives	
			2. the travel cost (airfare, lodging, etc.) of	
			all personnel, even though the same will	
			be on reimbursable basis from GIZ.	
	Pg 15, S.No. 5 -	Assignment of personnel	Specific nos. of expert days are specified	
	Costing		for each position. In case for assignment	
50	requirements		requirements, these expert days are to be	No
50			increased, can the intent for same be	No
			included in the bid submission with	
			relevant justification	
	General Query	Taxes & Duties	In case of change in taxes & duties during	
51			the term of the contract, the same shall be	Any Statutory taxes/duties (e.g GST / VAT)
31			absorbed by GIZ as Change in Law variation	shall be paid on the current prevailing rates.
			for the Project. Please confirm	
	General Query	Scope of Works	Since the study is primarily based on	
			analysis using the available secondary data	
52			and focused interviews with state level and	
52			city authorities, please confirm that GIZ	
			shall facilitate and provide all support in	
			collection of secondary data and arranging	



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	meetings/ interviews with concerned	
	authorities in a timely manner	
	Please confirm that the focus of the study	The study is all deed II will all the same and a second
	is bus based public transport modes or	The study includes all urban transport modes
	also include rail-based mode or shall covers	including bus, rail, IPT, private modes, taxies
	widely all non - private transport modes	and aggregator, NMT etc.
	One of the study requirements is to study	
	how the modal share is changing over a	The responsibility of collecting data lies
	period of time. Please confirm that GIZ	The responsibility of collecting data lies completely with the contractor.
	shall facilitate the data availability over the	completely with the contractor.
	period of time.	
	Under the sub task of assessment of PT	
	supply (rolling stock, network etc), please	
	confirm that this is only limited to bus	It includes both.
	transport in case of Chennai or does this	
	also include rail	
	On Benchmarking of the cities against the	
	other cities, what parameter shall be	Contractor to suggest such benchmarking
	covered for benchmarking study as this is a	parameters
	task in itself	



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	Please confirm that separate reports for	
	each cities shall be prepared or each city	It shall be covered under single report.
	should be covered under a section in the	it shall be covered under single report.
	Cities Status Report	
	Under the Task T8, funding requirement of	
	proposed measures to be covered, Does	
	this mean that cost estimate of each	It will sever have also esting with relevant
	proposed intervention needs to be	It will cover broad costing with relevant
	calculated.	references.
	This would need an additional expert	
	specialized in costing	
	Under Task T9, single workshop is to be	Please refer to Clarification provided under
	conducted or separate workshops for each	query 44
	city	quei y 44
	Please also clarify the number of Reports	
	to be published at various stages	It shall be covered under single report.
	(separate for each city or a comprehensive	it shall be covered under slingle report.
	report for the full study)	
	The work is to be undertaken	The expert requirement will remain the same
	simultaneously for State Level and Six	as mentioned in the ToR.



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			Cities Level. In addition, there are	
			numerous workshops and reporting	
			requirements. It is requested	
			that GIZ to review the resource	
			requirement as we feel one dedicated	
			urban transport expert of required for each	
			city, in addition an expert transport expert	
			is required for state level	
			Considering such a wider scope that	
			includes review of current status, gap	
			identification, benchmarking, suggest	
			suitable measures, funding requirements	Period of assignment shall be 9 months (from
			and capacity building. Further the same	Nov' 2019 till July' 2020)
			has to be delivered for state as a whole	NOV 2019 till July 2020)
			and six cities and in between conduction of	
			workshops, the study duration looks very	
			compressed. Please look into this	
	General Query	Team Composition	Please clarify the team composition as	No international experts have been envisaged
53			international experts and national experts.	for the project. Number of Air travel trips can
				be discussed/negotiated with the winning



# F.A.Q

			Given Air travel round trips to 5 sample	agency but the same is not required at this
			cities seems inadequate.	stage.
54	Bidding Conditions S.NO. 2 - Consortium/ Joint Venture	Authorisation of Lead Member	In case of consortium, authorised signatories of other Consortium Members can authorise the Lead Member, with a authorisation letter on the respective consortium members letter head. Please confirm.  Also, please confirm if an unregistered Joint-Venture can participate in the Bidding process.	In case of entering into an consortium. The agency must submit the following documents within technical proposal.  (a) Name of Lead Partner (first party)  (b) Name of the Firm with whom the consortium is formed  (c) Letter from 2nd party accepting the terms of consortium (financial & technical)
55	Bidding Conditions S.No. 4 - Technical bid	The Technical proposal/ profile may also be presented in electronic format - on a CD duly labelled as such	Does this imply that, Technical proposal can be either submitted in hard copy of soft copy? Please confirm	The proposal must be submitted in Hard Copy only.  The bidder must submit at least 1 hard copy of technical proposal and 1 hard copy of financial proposal in <b>separate envelops</b> . The electronic version of Technical Proposal ONLY, in the form of CD/Pen drive would be appreciable.
56	General Terms of Contract Pg 2, Clause 10	Remuneration and terms of payment	Pls advise on the timeline for release of payment on submission of invoice by the Contractor.	The payment shall be released within 15 calendar days after receipt of Invoice at GIZ



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				including all the supporting vouchers & deliverables. Should there be any query on Invoice/ supporting documents, the above timeline will be affected accordingly.
57	Pg 3, Clause 10.9	Bank Guarantee	1. Please provide the list of banks acceptable to GIZ and what bank guarantee GIZ is referring to as there in no reference of any Bank Guarantee in Terms of Reference Document  2. The place of jurisdiction for such bank guarantee (if any) shall be place of assignment where works are being undertaken. Please confirm  3. Also, as general practice, all bank guarantees are issued for a specific time and cannot be without time limitation.  Thus, request you to consider bank guarantee (if any) with specific timeline	Nationalised bank are acceptable to GIZ.  Jurisdiction for bank guarantee will be India



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			(equivalent to the Project assignment	
			timeline).	
	Pg 3, Clause 17	Applicable Law/ Place of Jurisdiction	As works are being carried out in Tamil	
58			Nadu, India, the applicable law/ place of	Please refer to the General Terms of
30			jurisdiction shall be India.	Conditions attached with the tender package
			This is for your consideration, please	
59	TOR page 12: Eligibility requirements of the firm	2 reference projects in the field of City level/State level Urban Mobility and Strategic Planning with a minimum commission value of 38.000 EUR	We request you to please reduce the minimum commission value to INR 5 lakh	Minimum commission value of the reference projects will remain the same
60	General Terms of Contract governing the delivery of works and services/ Section 1/ Clause 1.4 Confidentiality/ Pg.1	The use of such data and information for the Contractor's own purposes is not permitted. Contractors shall not allow third parties to access documentation or work results of any kind, in particular reports, without the prior written consent of GIZ. For the purposes of this clause, the term 'third parties' includes the ultimate commissioning party.	We request the Client to please not apply this clause to any information (a) which forms part of the public domain; or (b) which is received from a third party; or (c) which is independently developed; or (d) which is required to be submitted to any regulatory, statutory or governmental authority.	The General Terms of Contract attached with the tender package are non-negotiable and cannot be modified/ changed.
61	Terms of reference		We request the client to disclose the budget for the assignment.	Not Applicable



# F.A.Q

62	General Terms of Contract governing the delivery of works and services/ Section 1/ Clause 1.9 Use of Personal Data by GIZ/ Pg.1 General Terms of Contract governing the delivery of works and services/ Section 8/ Clause 8.1/ Pg.2	The Contractor shall observe the data protection regulations of the partner country when collecting, processing or using any personal data that may be required and essential for the completion of their contractual tasks.  GIZ may terminate the contract at any time either wholly or in respect of individual parts of the works or services	Since GIZ is processing and storing such data, we request the Client to please modify the clause such that it ensues compliance with the applicable Data Protection Guidelines.  We request the client to please provide a prior written notice of at least 30 days before termination	Data Protection and Intellectual Property rights will be remain as specified in GTCC  The General Terms of Contract attached with the tender package are non-negotiable and cannot be modified/ changed.
64	General Terms of Contract governing the delivery of works and services/ Section 10 Remuneration and	If a Contractor is obliged to provide collateral in the form of a bank guarantee, the content must be approved by GIZ. Such guarantees must be issued by a bank acceptable to GIZ, must be without any time limitation and must contain an explicit waiver of any plea or objection. Moreover, they must be payable upon the first written	We request the client to please remove this clause. Alternatively, please specify the amount with respect to the contract amount for which the BG will require to be furnished, along with maximum validity. Please provide a format for the BG which	The General Terms of Contract attached with the tender package are non-negotiable and cannot be modified/ changed.



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	terms of payment/	demand of GIZ and contain a	we can get our legal team to vet and	
	Clause 10.9/ Pg.3	declaration that the place of	confirm.	
		jurisdiction will be Frankfurt am Main,	Request you to please maintain the place	
		Federal Republic of Germany.	of jurisdiction within India as this is an	
			assignment to be undertaken within India.	
	General Terms of	The contract is subject to the laws of	We suggest the client to please suggest	
	Contract governing	the Federal Republic of Germany. The	competent courts within jurisdiction of	
	the delivery of	exclusive places of jurisdiction are Bonn	Mumbai or Delhi, India.	
	works and services/	and Frankfurt/Main if the Contractor is a merchant or a legal entity or a special		
	Section 17	fund under public law or does not have		The General Terms of Contract attached with
65	Applicable law/	a general place of jurisdiction in the		the tender package are non-negotiable and
	place of jurisdiction/	Federal Republic of Germany. GIZ may		cannot be modified/ changed.
	Pg.3	also institute proceedings against the		
		Contractor before the competent court		
		for the latter's place of residence or		
		place of business or habitual place of		
	General Terms of	residence.	We request the client to please add the	The winning company can share the additional
			below clause to the General Terms of	clauses can be discussed with the winning
66	Contract governing		Contract -	
	the delivery of		Contract -	agency.
	works and services			



# F.A.Q

	Anti-Bribery & Anti-Corruption: Each	However whether to accept/not accept the
	Party represents, warrants and	clauses will be entirely the discretion of GIZ
	undertakes that:	
	a) It has not and shall not offer,	
	promise, give, encourage, solicit,	
	receive or otherwise engage in acts of	
	bribery or corruption in relation to this	
	Agreement (including without	
	limitation any facilitation payment), or	
	to obtain or retain business or any	
	advantage in business for any member	
	of its group, and has and shall ensure	
	to the fullest extent possible that its	
	employees and agents and others	
	under its direction or control and	
	directly involved in providing Services	
	under the Agreement do not do so. For	
	the purposes of this clause it does not	
	matter if the bribery or corruption is (i)	
	direct or through a third party; (ii) of a	
	public official or a private sector	



# F.A.Q

	<del>,</del>	
	person; (iii) financial or in some other	
	form; or (iv) relates to past, present, or	
	future performance or non-	
	performance of a function or activity	
	whether in an official capacity or not,	
	and it does not matter whether or not	
	the person being bribed is to perform	
	the function or activity to which the	
	bribe relates, or is the person who is to	
	benefit from the bribe. For the	
	purposes of this clause, a "person" is	
	any individual, partnership, company	
	or any other legal entity, public or	
	private.	
	b) Each Party shall, adhere to	
	applicable anti-bribery and corruption	
	laws.	
	c) Each Party shall, immediately upon	
	becoming aware of them, give the	
	other Party all details of any non-	
ı		



# F.A.Q

	compliance with sub-clauses (a) and
	(b).
	d) It is a condition of this Agreement
	that each Party fully complies with this
	Clause. If it does not do so, without
	prejudice to any other remedy
	available to a party, the non-breaching
	party shall have the right (but not the
	obligation) in its absolute discretion to
	terminate the whole of this
	Agreement, or that part of this
	Agreement to which the bribery or
	corruption relates. For the avoidance
	of doubt, any breach of this Clause
	shall be deemed to be incapable of
	remedy.
	Economic and Trade Sanctions: As of
	the date of this agreement the Client
	warrants that, (a) neither Client nor
	any of its subsidiaries, or any director
	or officer of any of the foregoing
	or officer of any of the foregoing



# F.A.Q

	autition in the publicat of any appropria
	entities, is the subject of any economic
	or trade sanctions or restrictive
	measures issued by the United
	Nations, United States or European
	Union ("Sanctions"), (b) the Client is
	not 50% or more owned or controlled,
	directly or indirectly, individually or
	collectively, by one or more persons or
	entities that is or are the subject of
	Sanctions, and (c) to the best of
	Client's knowledge, no entity 50% or
	more owned or controlled by a direct
	or indirect parent of the Client, is the
	subject of Sanctions. For purposes of
	clause (c) in this section, "parent" is a
	person or entity owning or controlling,
	directly or indirectly, 50% or more of
	the Client. For so long as this
	Agreement is in effect, the Client will
	promptly notify CRISIL if any of these
	circumstances change, upon
	0-7-7-7



# F.A.Q

		occurrence of which, CRISIL shall have	
		the right to terminate the Agreement	
		immediately in whole or in part for	
		reasons of the Client's breach.	
		Non-Exclusivity: The Client	
		acknowledges that CRISIL or its	
		associates may have other commercial	
		transactions with the Client, other	
		parties reviewed for the Client or	
		referred in the agreement (if any) and	
		the services provided under the	
		agreement shall be on a non-exclusive	
		basis.	
	General Query	Our understanding of the project suggests	
		that reliance only on secondary data for	
		gap assessment at the city level and for	As nor the scane of the project primary data
67		projections in different scenarios, may not	As per the scope of the project, primary data collection is not anticipated.
		be sufficient, especially where the data is	
		considered old, incomplete or subject to	
		errors. We feel that some amount of	



# F.A.Q

		primary survey for validation and/or	
		scaling of secondary data will be required.	
		This will require us to include additional	
		staff cost/time and/or overheads in terms	
		of external agencies hired. However, it is	
		mentioned in the scope that primary data	
		collection is not anticipated and also the	
		format of financial bid does not include	
		heads to account for these expenses.	
		Kindly clarify if the same can be included in	
		the technical and financial proposal. Also,	
		please specify if any additional survey cost	
		should be included as a part of the project	
		fees or as reimbursable cost to be paid for	
		as per actuals by GIZ	
	General Query	We anticipate that interactions and data	
		collections at the four cities will run in	
60		parallel (for all cities and at state level),	The expert requirement will remain the same
68		given the project duration. This requires	The expert requirement will remain the same as mentioned in the ToR.
		additional team members apart from those	as memoried in the Tok.
		specified in the ToR (Experts 1 to 5). Can	



# F.A.Q

		1	the bidders include the cost of these	
			additional team members as separate	
			additional rows in the table, or is the	
		1	financial bid expected as only man day cost	
			of the specified (6 number) personnel and	
			all other manpower cost including support	
			staff cost is expected to be included under	
		1	the man day cost of these six personnel?	
	General Query		The team leader is supposed to ensure 80	
			man days at site. Please specify what does	It refers to the country of the project (i.e. India)
69			at site mean in this case. Is it the country of	
		1	the project (i.e. India) or is it any city or	iliula)
			location specifically in Tamil Nadu?	
70	General Query		Since the team leader is expected to	
			commit nearly 50% of the his/her available	No. The expert requirement will remain the
			man days to the project (80 man days over	same as mentioned in the ToR.
			a period of 9 months), will it be permissible	



# F.A.Q

	to split the man days between two team	
	leaders, one local in Tamil Nadu and and	
	one outside Tamil Nadu (for example in	
	case of an expat)?	