

F.A.Q.

TENDER FOR DEVELOPMENT OF ONLINE TRAINING COURSE ON WETLAND MANAGEMENT, SAP NO: 83368704

1. Who will be involved in managing the LMS?
Once it is completed, the project will manage it.
2. Do you need a system that allows you to assign different user roles such as administrators, publishers, SMEs (Subject Matter Experts) and users?
Yes
3. Will there be any live streaming sessions? If yes, will it be a webinar or broadcast type? What capabilities are required during this live streaming such as recording, file sharing, chatting etc
No.
4. What type and level of MIS or customize reports will be required? Do you need detailed reports on course materials, groups, and users, or is it enough for you to know about learners' progress in general?
It would be sufficient to know about learners' progress in general and user profiles. Any other analytics if useful can be suggested.
5. Will users be able to download the courses or topics? Will users be able to see video offline?
Yes, users should be able to download course material, including PDFs, power point presentations, videos, and any other training material.
6. Will there be a limitation to how many times User can take a test? Will it vary from section to section to test or will be general across the system?
No, there should be no limit on the number of times the User can take a test.
7. How many languages will the system support?
The basic version should be created in English. The service provider should create a document with all the text of the basic version, so that in future GIZ/any other agency can translate to versions in the other language(s).
8. Are there any time limits for course or module completion?
No. There would be a tracker showing progress and also time required for different sections.
9. How often the content will be updated in the system, in other words, how often new courses, chapters, modules will be added, or existing ones will be changed?
The modules should be designed, developed and launched in phased manner with simultaneous incorporation of feedback as mentioned in the ToR (table with milestones). The topics and chapters within the modules may be updated according to feedback.

10. What is the expected traffic on the system? Also what concurrent number of users system should support at the least.
The expected traffic on the system will be within 4000 annually. The system should support at least 20 concurrent Users.
11. For evaluation or scoring, will there be multiple sections with multiple types of format (MCQ, match the following etc) in the same quiz or will it be a single type? Also kindly specify what all types of format will be required for assessment?
Depending on the complexity of the topic, testing can be done using single or multiple formats. The formats will be developed later on in discussion with GIZ and subject matter experts.
12. Can a user access or revisit content of an already completed sub module by them?
Yes.
13. Can a sub user re attempt the test of an already completed module? In case yes, do we need to maintain history of how many all the attempts?
Yes, there should no limit on the number of times a user can take a test.
Yes, it would be useful to maintain a record of overall progress including the number of attempts to complete a module.
14. Please elaborate "Single Player role playing game" which is mentioned in the scope document. Where this section will be included, how will it work?
"Single Player role playing game" has been mentioned as one of the ways to make the e-learning interactive by simulating a scenario. The bidder can also suggest other interactive methods. This kind of game-based learning could be used in situations such as one where the participant learns to think from different perspective or experience scenarios in an online environment which are not possible in live environment.
15. Do you have any preference for technology on which the platform is to be developed or are you open to suggestions?
We are open to suggestions. However, the technology should be versatile enough to be integrated onto other platforms such as MoEFCC's website or MoEFCC wetland web-portal being developed currently. The MoEFCC Wetlands Web-portal is being developed using PHP and MySQL platform.
16. Will there be need of mobile application, now or in future, for this system as mobile apps are faster, offline mode, availability of Device features (like touchid or faceid login, notifications, gps etc)
As mentioned in the ToR under 'Technical Factors and Additional Specifications', the course should be designed for use on computers / notebooks, tablets / iPads, and mobile phones.

17. In What format will the student go through a course, will it include PPT, test, video and/or any other specific structure?

As mentioned in the ToR (under Design and Development) the course should be designed and curated using various pedagogical tools including PDFs, power point presentations, audio/video script, multimedia elements, graphics, animations, simulations, quizzes, case studies, etc.

18. Are there any Government guidelines that need to be followed while developing the web platform?

NIC guidelines would have to be followed while integrating e-learning platform on the government website

19. Is there any specific number of animation videos required per module? If yes, what will be the duration?

The format of delivery of various topics within the modules including animation videos will be decided based on discussions with GIZ and subject experts.

20. Will the Anchor/Subject matter expert will be provided from your end for the videos where we see anchor on screen, explaining about the topics?

Yes.